



MINISTRY OF CIVIL SERVICE AND ADMINISTRATIVE REFORMS

MAURITIUS

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Ministry of Civil Service and Administrative Reforms  
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From: Supervising Officer, Ministry of Civil Service and Administrative Reforms  
To: Supervising Officers in charge of Ministries/Departments

Muda Free Public Service Programme

In line with ongoing administrative reform strategies being promoted to improve efficiency, effectiveness and service delivery in the Public Service, this Ministry is proposing to embark, in collaboration with the National Productivity and Competitiveness Council (NPCC), on Phase II of the Muda Free Public Service Programme. Under this Programme, it is planned to organise a series of 3-Day Workshops in Ministries/Departments to help them revisit their processes and eliminate obstacles for facilitating better performance.

2. The Muda Free Public Service Programme aims to instill and consolidate a quality culture within the Public Service by:

- (i) identifying, reducing and eliminating non-productive and non-value added activities;
- (ii) improving work environment; and
- (iii) re-engineering systems and processes to reduce processing time, improve service delivery and enhance customer satisfaction.

3. In this context, Ministries and Departments which have not yet embarked on this Programme, are encouraged to seize this opportunity and engage on this challenging and cost-effective programme by submitting their applications to this Ministry by Friday 19 May 2006 at latest.

4. I look forward to your participation in this Programme and rely on your collaboration.

  
(P. Jugroo)  
Supervising Officer

Copy to: Secretary to Cabinet and Head of the Civil Service

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