



MINISTRY OF CIVIL SERVICE AFFAIRS
AND ADMINISTRATIVE REFORMS
MAURITIUS

22 October 2004

Ministry of Civil Service Affairs and Administrative Reforms
Circular letter No. 55 of 2004
E/60/28/17 V3

From: Senior Chief Executive, Ministry of Civil Service Affairs and Administrative Reforms
To: Supervising Officers in charge of Ministries/Departments

Talk on Systems Thinking Approach

As you are aware this Ministry is working in close collaboration with the Mauritian Quality Institute (MQI) in the implementation of strategies aiming at promoting a quality culture in the Public Service. Workshops, Sensitisation Programmes and other awareness sessions are regularly organized for the benefit of public officers.

2. In this connection, the MQI is seizing the opportunity of the visit of two eminent International Speakers namely Mr Allan Bandt, Regional Managing Partner and Strategic Human Resource Management Practice Leader, Centre for Strategic Management, San Diego and Dr Coetzee Badenhorst, Director, Behavioural Health and Human Services (International Partner, Strategic Management) to organise an evening Tea Talk on "Principles and Techniques of Systems Thinking Approach" on Monday 25 October 2004 from 15.30 hrs to 18.00 hrs. at Hilton Mauritius Resort and Spa, Wolmar, Flic-en-Flac. Systems Thinking can be used as a restructuring tool to create more effective organisations as it encourages personal mastery, shared vision, accurate mental models and team learning.

3. You are kindly invited to attend or you may wish to send a representative to attend the Talk. A copy of the reply coupon is enclosed. Kindly confirm participation to MQI directly (Tel. No. 211-9935, Fax. No. 211-9099).


(K. Ponnusamy)
Senior Chief Executive

Copy to:
Secretary to Cabinet and Head of the Civil Service

Administrative Reforms Unit, 7th Floor, New Government Centre, Port Louis.
Tel. (230) 201 1434, (230) 201 3485 - Fax (230) 212 9528 E-mail:



Theme: Principles and Techniques of Systems Thinking Approach™

Date: Monday 25th October 2004

Time: 15 hrs 30 to 18 hrs 00

Venue: Hilton Mauritius Resort and Spa, Wolmar, Flic-en-Flac.

In view of the restricted number of seats to this session, we will appreciate if you could make your booking latest Thursday 21 October 2004 (Please fax Reply Coupon on 211 9099).

We do look forward to welcome you or your representative at this high-level presentation.

Yours sincerely
Aref Salauroo
President

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REPLY COUPON

*Yes I will be present at the Tea-Talk on Systems Thinking Approach on Monday 25th October 2004
(Please make copies if you wish to send more than one representative)*

Name:..... Organization:.....

Tel:..... Fax:..... E-mail:.....

Signature:.....