

MINISTRY OF CIVIL SERVICE AND ADMINISTRATIVE REFORMS MAURITIUS

10 July 2018

Ministry of Civil Service and Administrative Reforms
Circular Letter No. 51 of 2018
E/70/122/04

From: Secretary for Public Service

To : Supervising Officers in charge of Ministries/Departments

ISO Certification Scheme -Migration from MS ISO 9001:2008 to MS ISO 9001:2015

As you are aware, the ISO Certification Scheme 9001:2008 has been reviewed by the International Organisation for Standardisation to enable organisations to successfully face the emerging challenges in the environment in which they are operating. As a consequence, the MS ISO 9001:2008 has now been replaced by a new version known as MS ISO 9001:2015. The objective of this new Certification Scheme is to consistently provide products and services that meet the increased expectations of customers and to allow organisations to continually shape their strategic direction in a systematic manner by conducting regular risk assessment exercises.

- 2. In this regard, I would like to draw your attention to the fact that Ministries/Departments/Units that are already MS ISO 9001:2008 certified have until 14 September 2018 to migrate to the new version; failing which they will be de-certified. It is understood that the Mauritius Standards Bureau (MSB), which is the certifying body for ISO has already requested all Ministries/Departments that are certified under the MS ISO 9001:2008 version to initiate action for migration to the new scheme.
- 3. This Ministry, in collaboration with the MSB, has provided the necessary training to Public Officers in the Ministries/Departments concerned to enable them to complete the process of migration from the MS ISO 9001:2008 to MS ISO 9001:2015 standards.



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- 4. I am appealing to my colleagues to ensure that their Ministry/Department or any Unit/Section/Division falling under the purview of their respective Ministry and certified on the 2008 version, start the procedure for transition to the new scheme without further delay.
- 5. I rely on your co-operation in the matter.

S. K Pather Secretary for Public Service

Copy to: Secretary to Cabinet and Head of the Civil Service

