



Republic of Mauritius

MINISTRY OF PUBLIC SERVICE, ADMINISTRATIVE AND INSTITUTIONAL REFORMS

PUBLIC SECTOR BUSINESS TRANSFORMATION BUREAU

TRANSFORMATION IMPLEMENTATION COMMITTEE

# MANAGEMENT INFORMATION SYSTEM



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**Public Sector Business Transformation Bureau**  
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## Public Sector Business Transformation Strategy

Government has approved a **Public Sector Business Transformation Strategy (PSBTS)** in February 2017. Developed with the assistance of the Commonwealth Secretariat, the strategy advocates a “whole-of-Government” approach towards Public Sector Business Transformation which is a systematic, integrated and coordinated way to effect change in the Public Service.

The main objective of the PSBTS is to prepare and equip the Public Sector to remain efficient, resilient and responsive in order to face a complex and highly competitive global landscape by leveraging on innovative technologies, lean and smart processes and a fit-for-purpose organisational structure.

The PSBTS is built around Implementation Pillars grouped in 10 thematic areas which are: Growth and Development, Business Transformation, Innovation and Acceleration, Digital Transformation, Smart Process, Strong Governance and Institutional Arrangements, Performance, Capacity Building and Capability Development, Implementation and Public/Customer Satisfaction: The Bottom Line.

## The Public Sector Business Transformation Bureau

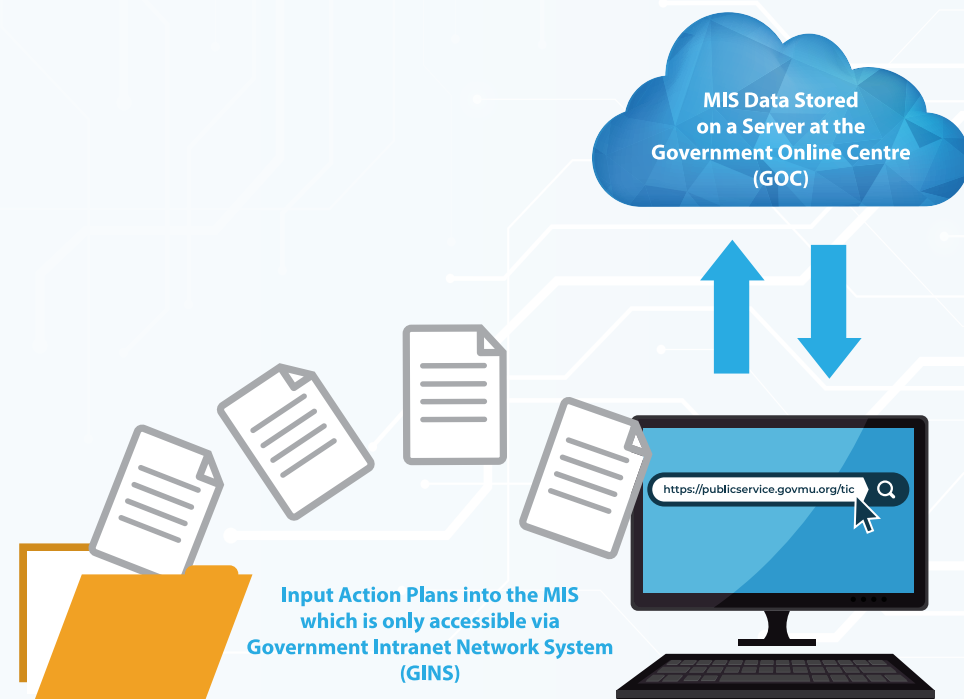
In line with the recommendations of the PSBTS, the **Public Sector Business Transformation Bureau (PSBTB)**, which operates under the aegis of the Ministry of Public Service, Administrative and Institutional Reforms, has been set up and is operational since May 2019.

The PSBTB has been entrusted with the mandate to, *inter-alia*, **drive, coordinate, evaluate and monitor** the **Business Transformation programmes, initiatives and processes** in the Public Service. It also advises and supports the **High Powered Committee (HPC) on Public Sector Business Transformation**, the **National Planning and Results Committee (NPRC)** and the **Transformation Implementation Committees (TICs)** set up at the level of Ministries and Departments.

## Transformation Implementation Committee (TIC) Management Information System (MIS)

The objective of the **Transformation Implementation Committee (TIC) - Management Information System (MIS)** is to provide a **digital platform for TICs set up in Ministries and Departments** to better manage **Meetings, Action Plans, Business Transformation Initiatives** and **Key Performance Indicators (KPIs)**.

The system is centrally hosted on the **Government Online Centre (GOC)** and accessible only via the **Government Intranet Network System (GINS)**.



## The Management Information System aims at:

- (i) supporting TICs in managing meetings, Action Plans and Business Transformation initiatives;
- (ii) setting KPIs related to Public Sector Business Transformation for Ministries and Departments for proper follow up by the PSBTB;
- (iii) constantly updating the composition of the TICs set up in Ministries and Departments;
- (iv) enabling the PSBTB to follow up and advise on the implementation of the Business Transformation initiatives in Ministries and Departments;
- (v) enabling data analytics for evidence based planning;
- (vi) generating reports for enhanced decision-making; and
- (vii) providing a useful tool for the proper conduct of the National Planning and Results Committee and the High Powered Committee meetings.