



Republic of Mauritius
MINISTRY OF PUBLIC SERVICE, ADMINISTRATIVE AND INSTITUTIONAL
REFORMS

28 November 2023

Circular Letter No. 68 of 2023

E/60/28/21/21

From : Secretary for Public Service

To : Supervising Officers in charge of Ministries/Departments

Public Service Excellence Award 2023

The Ministry of Public Service, Administrative and Institutional Reforms is pleased to invite Ministries/Departments/ Local Authorities/ Disciplinary Forces and Parastatal Bodies to participate in the Public Service Excellence Award (PSEA) 2023.

Theme for 2023

2. The PSEA is running in its 16th year and the theme chosen for the 2023 Edition is *“The Future of Public Service: Preparing the workforce for change with focus on productivity and work-life balance”*.

Aim

3. The PSEA, introduced in 2006, aims at encouraging public organisations to embrace new methods of work and procedures and to continuously improve the delivery of their services while achieving higher productivity and enhancing quality of public service. The underlying objective is to promote a performance-oriented, customer-friendly and accountable public service.

Categories

4. For the purpose of this year’s edition, public organisations have been grouped in four categories as follows-

- (i) Ministries/Departments;
- (ii) Disciplined Forces;
- (iii) Local Authorities; and
- (iv) Parastatal Bodies.

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Assessment criteria

5. The participating public organisations will be assessed on the basis of the following criteria:
- (i) leadership and team spirit;
 - (ii) problem solving strategies;
 - (iii) enhancement of safety at workplaces;
 - (iv) responsiveness to citizen needs;
 - (v) promotion of welfare and well-being of public officers;
 - (vi) productivity; and
 - (vii) harnessing of innovative technologies in delivery of public services.

Awards

6. The best three submissions in each category and the winner of the Jury Award, if any, will receive cash prizes as follows –
- (i) Rs60,000 for the Gold Award winner;
 - (ii) Rs45,000 for the Silver Award winner;
 - (iii) Rs30,000 for the Bronze Award winner; and
 - (iv) Rs25,000 for the Jury Award

Entries

7. The *duly filled in Entry Form*, which is available on this Ministry's website at <https://civilservice.govmu.org>, should be forwarded by email at mcsa-ar@govmu.org and a hard copy thereof, duly signed by a member of Senior Management, to this Ministry by **Wednesday 10 January 2024 at 16 00hrs** at the following address:-

The Administrative Reforms Division,
Ministry of Public Service, Administrative and Institutional Reforms,
Level 6, Wing B, SICOM Building 2,
Cnr Chevreau & Rev Jean Lebrun Street,
Port Louis.

Note

8. It is important to note that :-
- (a) the competition is also open to all winners of previous editions (**new projects only**); and
 - (b) Government-Owned companies **are not eligible** for participation.

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9. I make an appeal to all Supervising Officers to encourage the active participation of their Ministries/ Departments as well as Parastatal Bodies falling under their purview, in the PSEA 2023.

10. For any additional information or clarification, Mrs J. Purseed or Ms H. Luchman are available on Tel nos. 405 5787 and 405 5786 respectively.



K. Conhye
Secretary for Public Service

Copy to: Secretary to Cabinet and Head of the Civil Service