



## MINISTRY OF CIVIL SERVICE AND ADMINISTRATIVE REFORMS MAURITIUS

16 February, 2010

## Ministry of Civil Service and Administrative Reforms Circular Letter No. 9 of 2010 E/439/27/80/01

om: Supervising Officer, Ministry of Civil Service and Administrative Reforms

To: Supervising Officers i/c of Ministries/Departments

## **Conciliation Service**

The Employment Relations Act 2008 was proclaimed on 2 February 2009. One of the main objectives of the Act is to ease the process of settling individual grievances/apprehended disputes through conciliation and mediation.

- 2. Section 68(4) of the Act provides for the Ministry of Civil Service and Administrative Reforms to operate a conciliation service, which shall be headed by an independent person, with a view to conciliating the parties to a dispute not yet reported to the President of the Commission for Conciliation and Mediation.
- 3. This is to inform you that, accordingly, the conciliation service has been set up in this Ministry and it has been fully operational since October 2009. It is headed by Mr. Dhananjay Ramful, Barrister-at-Law.
- 4. To ensure the effectiveness of the whole dispute settling mechanism as laid down under the Employment Relations Act, you may avail yourself of the services offered by the conciliation entity which has been set up in this Ministry.

(S. K. Pather) Supervising Officer

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Secretary to Cabinet and Head of the Civil Service