



MINISTRY OF CIVIL SERVICE AFFAIRS  
AND ADMINISTRATIVE REFORMS  
MAURITIUS

20 February, 2001

Ministry of Civil Service Affairs and Administrative Reforms  
Circular Note No. 2 of 2001

From: Secretary for Public Service Affairs

To: Supervising Officers in Charge of Ministries/Departments

Adviser in Public Service Reforms

I am pleased to inform you that, in the context of Civil Service Reforms, the services of an expert in Public Service Reforms, Mr. M. Mahalingam, have been made available to this Ministry by the Commonwealth Secretariat.

2. Mr. Mahalingam who is of Malaysian nationality, has taken up his one-year assignment in the Ministry on 14 December 2000. A copy of his CV is enclosed.
3. Mr. Mahalingam's assignment will cover the following:-
  - (a) propose and establish a suitable organisational structure for the Administrative Reforms Unit of the Ministry, based on best practices for spearheading the implementation of Civil Service Reforms;
  - (b) design a road map for Civil Service Reforms implementation, after taking into consideration key reform areas already identified in the Burrenchobay Report; and
  - (c) organise workshops/seminars/training to facilitate the implementation process of the reforms.
4. It is proposed to hold a half-day workshop with Supervising Officers of Ministries/Departments next month to brainstorm on Civil Service Reform Strategies. Meanwhile, should you need assistance and guidance from Mr. Mahalingam on any particular reform project, he may be reached at his Office on the 7th Floor, New Government Centre, Port Louis, Phone No. 201 3534, Fax No. 212 9528, E-mail: mahaconsult@asia.com

(D. P. Ruhee)

Secretary for Public Service Affairs

Copy to: Secretary to the Cabinet and Head of the Civil Service

Annex to Ministry of Civil Service Affairs and Administrative Reforms  
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CV of Mr. M. Mahalingam, Expert in Public Service Reforms

Mr. M. Mahalingam has served the Government of Malaysia for nearly 20 years in various senior positions in the Ministry of International Trade and Industry, National Institute of Public Administration and the Prime Minister's Department. Over the last 15 years he served as Director in the Malaysian Administrative Modernisation and Planning Unit, Prime Minister's Department, and was involved in many of the major administrative reforms and quality improvement efforts.

Mr. Mahalingam's last 15 years were devoted to formulating and implementing various public sector reforms and consultancy studies as well as Total Quality Management (TQM) to improve the performance, efficiency and effectiveness of the Malaysian public sector agencies. He was instrumental in many of the public service reforms that were implemented in the Malaysian Government. He has extensive work experience in Macro Policy Planning, Institutional Development/Capacity Building areas, Human Resource Development, Organisational Development, Strategic Planning and Change Management, Productivity Management, Performance Management, Process Re-engineering, Good Governance and ISO 9000 Quality Assurance Systems.

Mr. Mahalingam has represented the Malaysian Government and presented papers in numerous international conferences and seminars pertaining to Public Administration Reforms. With his vast experience and expertise, he served as a Consultant for UNDP, World Bank, Asian Development Bank and the Commonwealth Secretariat on international assignments in South Africa, India, Caribbean, Thailand. He served as Adviser on Public Administration Reforms in Bangladesh and in Vietnam undertaking administrative reforms and improvement efforts.