

MCA

**MINISTRY OF CIVIL SERVICE AFFAIRS AND ADMINISTRATIVE REFORMS
MAURITIUS**

Tel. Number. (230) 201-1434 - Fax Number (230) 212-9528 / 201-3815
E-Mail: civser@bow.intnet.mu

20 September 2001

Ministry of Civil Service Affairs and Administrative Reforms
Circular Letter No. 31 of 2001

E/62/28/10

From: Secretary for Public Service Affairs

To: Supervising Officers in Charge of Ministries/Departments

Action Plan 2001-2003: "Towards the modernisation of the Public Service"

As you are aware, an official presentation of this Ministry's Action Plan 2001-2003 entitled "Towards the modernisation of the Public Service" was made by the Minister on the 28 August 2001 in Sir Harilal Vaghjee Hall, Government House, Port Louis. Copies of the Action Plan were handed to Supervising Officers who were present on that day. Two additional copies are enclosed.

2. The Action Plan focuses on 13 strategic objectives which aim at bringing significant changes to modernise the Public Service for more efficiency and effectiveness within a long-term perspective. The Plan ranges from structural changes within the landscape of the Public Service to the introduction of a Performance Management framework with particular emphasis on the promotion of a motivated workforce and the institutionalisation of a quality culture in the Service.

3. The successful implementation of many of the measures contained in the Action Plan will depend to a large extent on the collaboration of all Ministries/Departments. I am therefore making a personal appeal for your support in the implementation of these reform initiatives which cut across Ministries/Departments. Already, the Desk officers of Ministries/Departments are playing a significant role in the reform process and they are maintaining close links with the Administrative Reforms Unit of this Ministry. I must point out, however, that the Action Plan does not exclude Heads of

2/...

Ministries/ Departments/Parastatal organisations from carrying out the sectoral reforms relevant to their respective organisations. In fact, we would encourage all organisations to prepare their own corporate plans and citizens' charters. Mr. M. Mahalingam, Adviser in Public Service Reforms based at this Ministry, will gladly provide any technical assistance or guidance that you may need for that purpose.

4. Furthermore, in order to have a wider participation in the reform process and to draw on the relevant expertise from both the private and the public sectors as well as from the trade unions, five Task Forces have been set up to address specific issues with a view to coming up with recommendations which would complement reform initiatives already under way. The composition of these Task Forces will be circulated to you shortly.

5. Mrs. Y. Moorghen, Principal Assistant Secretary (Tel. No. 201 1434) may be contacted for additional copies of the Action Plan.



(D. P. Ruhee)
Secretary for Public Service Affairs

Copy to: Secretary to the Cabinet and Head of the Civil Service