



**MINISTRY OF PUBLIC SERVICE, ADMINISTRATIVE AND INSTITUTIONAL REFORMS
MAURITIUS**

06 March 2020

Ministry of Public Service, Administrative and Institutional Reforms
Circular Letter No. 26 of 2020
E/70/51/03/102

From: Secretary for Public Service

To: Supervising Officers in charge of Ministries/Departments

SMS Based Platform for communication with Public Officers

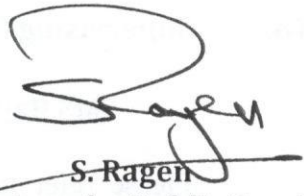
Please refer to this Ministry's Circular Letters No. 86 of 2019 and No. 5 of 2020 requesting the update of cellular phone number of Public Officers on the Human Resource Management Information System (HRMIS) database. As informed, the objective is to improve the flow of effective communication between the Ministry of Public Service, Administrative and Institutional Reforms and officers in line with the implementation of a SMS based platform by this Ministry.

2. I am pleased to inform that the SMS based platform is now ready for operation and this Ministry will very shortly send a first bulk of SMS messages to Public Officers.
3. It is commendable to note that a good majority of Ministries and Departments have recorded the cellular phone number of more than 75 percent of their staff with some having even attained a 100 percent target. I would like to thank my colleagues for their support and collaboration in ensuring the success of this initiative.
4. However, it is unfortunate to note that some Ministries and Departments are lagging behind and have barely reached the 50 percent threshold. Such situation not only deprives Public Officers of the opportunity to access useful and important information from this Ministry but hinders our collective effort to prepare and prevent challenging and urgent circumstances.

5. I, therefore, reiterate my appeal made to you on the importance to ensuring an effective communication with Public Officers, particularly, in the wake of the present and unpredictable environment.

6. I rely on your collaboration to call on HR personnel of your respective Ministry/ Department to collect, as a matter of urgency, the cell phone number of the remaining staff. This will ensure that a maximum number of a Public Officers are targeted when urgent/important messages will be sent through the SMS based platform.

7. I trust that I can count on your support and understanding on this matter.



S. Ragen
Secretary for Public Service

Copy to: Secretary to Cabinet and Head of the Civil Service