

GOVERNMENT OF MAURITIUS

SCHEME OF SERVICE SPECIFIED UNDER REGULATION 15 OF THE  
PUBLIC SERVICE COMMISSION REGULATIONS

- Organisation:** Rodrigues Regional Assembly (Consumer Protection Division)
- Post:** Senior Consumer Affairs Officer
- Salary:** Rs 29,050 x 825 – 35,650 x 900 – 37,450 x 950 – 42,200 x 1,300 – 46,100 x 1,575 – 49,250 x 1,650 – 54,200 (18 060 083)
- Effective Date:** 08 August 2024
- Qualifications:** By promotion, on the basis of experience and merit, of officers in the grade of Consumer Affairs Officer who reckon at least four years' service in a substantive capacity in the grade and who –
- (i) possess organising and supervisory skills;
  - (ii) possess effective interpersonal and communication skills;
  - (iii) have the ability to lead a team of officers; and
  - (iv) have a good understanding and sound knowledge of consumer affairs.
- Duties:**
1. To assist the Officer-in-Charge, Consumer Affairs in –
    - (i) the efficient and effective operation and administration of the Consumer Protection Division; and
    - (ii) the implementation and evaluation programmes on consumer protection, including preparation of Consumer Education Programmes/Campaigns, the organisation of seminars and the delivery of talks on radio/television.
  2. To prepare programmes of work of Consumer Affairs Officers, supervise and coordinate their work and prepare monthly reports on their activities.
  3. To enforce consumer protection laws and regulations and carry out inspections where required.
  4. To examine, supervise and follow-up all contraventions established.
  5. To perform prosecution duties and to attend court, as and when required.

/2...



CERTIFIED CORRECT

*B. D. Nundloll*

.....  
B. D. Nundloll (Mrs)  
for Secretary for Public Service

08 August 2024

Date.....

**SCHEME OF SERVICE SPECIFIED UNDER REGULATION 15 OF THE  
PUBLIC SERVICE COMMISSION REGULATIONS**

-2-

6. To be responsible for the safekeeping of exhibits.
7. To supervise and monitor sampling of goods for testing purposes.
8. To represent the Consumer Protection Division of the Rodrigues Regional Assembly on official committees in matters relating to consumer protection.
9. To liaise with the Price Fixing Section of the Ministry of Commerce and Consumer Protection (Consumer Protection Division) with a view to updating information on prices of controlled commodities.
10. To prepare and publish simple leaflets, booklets, pamphlets and other documents pertaining to consumer protection.
11. To use ICT in the performance of his duties.
12. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from the Senior Consumer Affairs Officer in the roles ascribed to him.

**Note**

Senior Consumer Affairs Officers may be required to work outside normal working hours, including Saturdays, Sundays and Public Holidays.



**CERTIFIED CORRECT**

*B. D. Nundloll*

.....  
**B. D. Nundloll (Mrs)**  
*for Secretary for Public Service*

**08 August 2024**

Date.....