

GOVERNMENT OF MAURITIUS

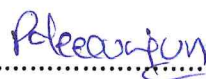
SCHEME OF SERVICE SPECIFIED UNDER REGULATION 15 OF THE
PUBLIC SERVICE COMMISSION REGULATIONS

<u>Ministry:</u>	Information Technology, Communication and Innovation
<u>Post:</u>	Manager (GOC) (Ex-NCB)
<u>Salary:</u>	Rs 84,500 x 2,250 – 86,750 x 2,500 – 94,250 x 2,750 – 102,500 x 3,750 – 110,000 x 4,000 – 118,000 (04 093 104) (Personal)
<u>Effective Date:</u>	18 August 2026
<u>Qualifications:</u>	By appointment of Managers of the Government Online Centre (GOC) on the establishment of the former National Computer Board (now Mauritius Digital Promotion Agency) who have been redeployed to the Ministry of Information Technology, Communication and Innovation.
<u>Role and Responsibilities:</u>	To be responsible to the head of the Ministry in the performance of his duties and to contribute effectively in the achievement of the goals and objectives of the Ministry.
<u>Duties:</u>	1. To be responsible for the effective and efficient running of the respective cluster of the GOC. 2. To ensure proper capacity planning and performance management of all systems and staff in the respective cluster of the GOC. 3. To be responsible for proper security management and auditing. 4. To ensure adequate maintenance agreements and service level agreements with suppliers and service providers, as well as clients using GOC services. 5. To advise in the formulation of national IT policies. 6. To be responsible for coordinating and working integrally with public sector organisations. 7. To carry out research in the latest methodologies, best industry practices and state-of-the-art technologies for their implementation and adoption within the GOC. 8. To ensure quality work by appropriate organisation and through monitoring of KPIs for projects and requests.

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P. D. Neerunjun (Mrs)
for Secretary for Public Service

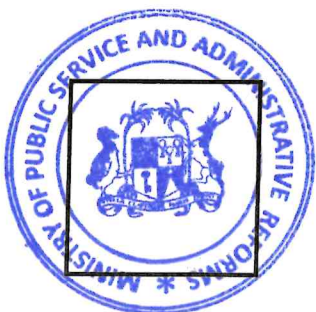
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9. To ensure staff upskilling by setting SMART objectives and through adequate training programmes.
10. To ensure that the processes, procedures and guidelines are adequate and in line with best industry practices/standards.
11. To liaise with all Ministries and Departments as well as any other stakeholder for the successful implementation of projects.
12. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from the Manager (GOC) (Ex-NCB) in the roles ascribed to him.



CERTIFIED CORRECT


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P. D. Neerunjun (Mrs)
for Secretary for Public Service

18 August 2026
Date.....