SCHEME OF SERVICE SPECIFIED UNDER REGULATION 15 OF THE
PUBLIC SERVICE COMMISSION REGULATIONS

Ministry: Information Technology, Communication and Innovation
(Central Information Systems Division)
Post: Technical Manager
Salary: Rs 49,250 x 1,650 – 54,200 x 1,700 – 64,400 x 1,800 – 69,800 x 2,000 – 75,800 x 2,150 – 82,250 x 3,000 – 88,250 (04 080 100)
Effective Date: 19 September 2023
Qualifications: By selection from among serving officers not below the grade of Senior Systems Analyst who reckon at least two years’ service in a substantive capacity in their respective grade and who –

(i) possess a degree in Computer Science or Computer Engineering or Information Systems or Information Technology or Information and Communication Technology or Software Engineering from a recognised institution or an equivalent qualification acceptable to the Public Service Commission;

(ii) possess good organising skills;

(iii) possess good analytical and problem solving skills;

(iv) have a sense of initiative and be able to lead a team of IT personnel; and

(v) possess effective interpersonal and communication skills.

NOTE

In the absence of qualified serving officers, by selection from among candidates who –

(i) possess a degree in Computer Science or Computer Engineering or Information Systems or Information Technology or Information and Communication Technology or Software Engineering from a recognised institution or an equivalent qualification acceptable to the Public Service Commission;

(ii) reckon four years’ experience at managerial level in Information and Communication Technology;

/Certified Correct/

B. D. Nundloll (Mrs)
for Secretary for Public Service
19 September 2023
Date.................................................................
(iii) possess good organising skills;
(iv) possess good analytical and problem solving skills;
(v) have a sense of initiative and be able to lead a team of IT personnel; and
(vi) possess effective interpersonal and communication skills.

Candidates should produce written evidence of experience/knowledge claimed.

**Role and Responsibilities:**
To assist in the delivery of timely and cost-effective ICT operational support services to all Government institutions.

**Duties:**
1. To be responsible to the Director, Central Information Systems Division for all IT technical support and application development/maintenance activities at the Central Information Systems Division and in IT Units of Ministries/Departments.
2. To effect coordination between the different functions, plan, organise, schedule and monitor staff postings, assignments and workloads.
3. To provide leadership and direction in the development of standards, procedures, strategies, staff training programmes and work flows to improve operational efficiency and ensure optimal use of resources.
4. To oversee the administration and maintenance of Information Technology infrastructure.
5. To provide technical assistance on equipment evaluation, selection and installation.
6. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from the Technical Manager in the roles ascribed to him.

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**CERTIFIED CORRECT**

B. D. Nundoll (Mrs)
*for Secretary for Public Service*

19 September 2023
Date..........................................................