



Republic of Mauritius

**MINISTRY OF PUBLIC SERVICE, ADMINISTRATIVE AND
INSTITUTIONAL REFORMS**

23 December 2019

Ministry of Public Service, Administrative and Institutional Reforms
Circular Letter No. 86 of 2019
E/60/28/30/04

From: Secretary for Public Service

To: Supervising Officers in charge of Ministries/Departments

Development of an SMS Based Platform for Communication with Public Officers

This Ministry has initiated the development of an SMS based platform, as part of the implementation of the Human Resource Management Information System (HRMIS), for communication with Public Officers via cellular phones. The objective of the SMS based platform is to improve the flow of communication between the Ministry of Public Service, Administrative and Institutional Reforms and officers across the Public Service. Essentially, it will be an effective communication tool in cases of emergencies such as floods, cyclones and for other official communication.

2. For this System to be effective, it is imperative that records of the cellular phone number of Public Officers are updated in the Human Resource Management Information (HRMIS) System managed by the HR Section in each Ministry and Department.
3. I, therefore, make an appeal to you to ensure that employees in your respective Ministry/Department be sensitized on the benefits that will be derived from the SMS based platform and that relevant information be updated on the HRMIS before end of December 2019.
4. I should be grateful if you would bring the contents of this Circular Letter to the attention of the officer in charge of the HR Section of your Ministry/Department and to all officers concerned.
5. I rely on your continued support and collaboration.

J.M Simonet
Secretary for Public Service

Copy to: Secretary to Cabinet and Head of the Civil Service