



MINISTRY OF PUBLIC SERVICE AND ADMINISTRATIVE REFORMS

21 September 2026

Ministry of Public Service and Administrative Reforms

Circular Letter No. 32 of 2026

E/339/SF/SOS/GEN T2

From: Secretary for Public Service

To: Supervising Officers in Charge of Ministries/Departments

e-Scheme of Service Project

Please refer to this Ministry's Circular Letter No. 28 of 2026, regarding the implementation of the e-Scheme of Service (e-SOS) system.

2. As you are aware, User Acceptance Testing on the system has been completed with relevant stakeholders. Training has also been successfully completed for officers of HR Cadre and IT Units of all Ministries and Departments. The IT Units of Ministries and Departments will provide first-line assistance to authorised users of the e-SOS system and related IT support services.

3. In this regard, I am pleased to inform you that the e-SOS will go live shortly in a phased manner (in batches) starting with the following Ministries/Departments –

- Ministry of Education and Human Resource;
- Ministry of Finance;
- Ministry of Energy and Public Utilities;
- Ministry of Information, Technology, Communication and Innovation;
- Police Executive Services;
- Corporate and Business Registration Department; and
- Central Information Systems Division.

4. Ministries/Departments will be informed of the respective onboarding dates (that is the dates for Ministries/Departments to be granted access to the system) and other relevant details in due course.

5. I wish to highlight that, once your organisation has been onboarded, the e-SOS system shall be used exclusively for the processing of schemes of service. Manual processing shall no longer be entertained, unless otherwise advised by this Ministry.

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6. In preparation for the onboarding exercise, you are kindly requested to designate an officer from the HR Cadre to act as Project Coordinator for the e-SOS system within your Ministry/Department. The officer's contact details should be submitted to this Ministry by email at mcsarsos@govmu.org **by noon on Wednesday 23 September 2026** at latest.
7. For any additional information, the Scheme of Service Unit of this Ministry may be contacted on email mcsarsos@govmu.org.
8. I rely on your usual collaboration for the successful implementation of the e-SOS system.



D. Gopaul
Secretary for Public Service

Copy to: Secretary to Cabinet and Head of the Civil Service