



MINISTRY OF PUBLIC SERVICE, ADMINISTRATIVE AND INSTITUTIONAL REFORMS
MAURITIUS

09 February 2024

Ministry of Public Service, Administrative and Institutional Reforms
Circular Letter No. 09 of 2024
E/153/1/178

From: Secretary for Public Service

To: Supervising Officers in charge of Ministries/Departments

National Productivity and Quality Excellence Award

The National Productivity and Competitiveness Council (NPCC) has invited participation in the 5th edition of the National Productivity and Quality Excellence Award (NPQEA 2024) under the theme "Achieving Excellence through Productivity and Quality Improvements".

2. The NPQEA encourages organisations to showcase their best operational practices, processes, systems, and initiatives undertaken in 2022/2023 or first quarter of 2024. It provides an opportunity to learn from the experience of others and celebrate the accomplishments of organisations dedicated to continuous improvement.

3. NPQEA assessments will be held from April to May 2024. The teams, in each category, will be assessed by a panel of jurors and the Convention will culminate with an Award Ceremony, scheduled for end of May 2024, where they will be awarded with a Gold, Silver, or Bronze awards and a certificate of participation. The best teams will receive a trophy and will be eligible to represent Mauritius on international platforms such as the International Convention on Quality Control Circles (ICQCC) to be held in 2024 in Sri Lanka, and the African Kaizen Award (AKA 2024).

4. Teams can register online on the following link: <https://npccmauritius.org/en/npqea-2024-register-here.html> by **Wednesday 14 February 2024**. Additional information is available on

the website of NPCC at: <https://www.npccmauritius.org/en/> or they may be contacted on telephone number 467 7700.

5. Supervising Officers are requested to bring the contents of this Circular Letter to the attention of all Heads of Division/Units of their respective Ministry/Department, including Parastatal Bodies falling under their purview as well as those in Local authorities.



V. Boodhna
for Secretary for Public Service

Copy to: Secretary to Cabinet and Head of the Civil Service