



MINISTRY OF PUBLIC SERVICE, ADMINISTRATIVE AND INSTITUTIONAL REFORMS
MAURITIUS

11 October 2022

Ministry of Public Service, Administrative and Institutional Reforms
Circular Letter No. 64 of 2022
E/60/28/21/20

From : Secretary for Public Service

To : Supervising Officers in charge of Ministries/Departments

Public Service Excellence Award 2022

The Ministry of Public Service, Administrative and Institutional Reforms has the pleasure to invite Ministries/Departments/Local Authorities as well as their respective Divisions/Sections/Units to participate in the Public Service Excellence Award (PSEA) 2022. The PSEA is running in its 15th year and the theme chosen for the 2022 Edition is *“A citizen-centric Public Service to accelerate socio-economic development”*, which purports to promote a public service that responds promptly to the citizens’ needs and problems.

2. The PSEA was introduced in 2006 to provide Public Organisations with the necessary tools to continuously improve ways of doing business to achieve higher productivity and enhance quality of public service. The PSEA aims at recognising and rewarding the commendable efforts of Ministries/Departments/Local Authorities and their respective Divisions/Sections/Units that have gone the extra mile to meaningfully improve public service delivery at different levels.
3. Public organisations have been grouped in three categories based on their specificities as follows-
 - (i) Ministries/Departments (other than disciplined forces);
 - (ii) Disciplined Forces; and
 - (iii) Local Authorities.
4. The participating organisations will be assessed on leadership and team spirit, problem solving strategies, enhancement of safety at workplaces, responsiveness to citizen needs and application of innovative technologies in delivery of public services and optimal use of public resources.

Awards

5. Award will be made in terms of cash prizes, trophies and certificates. The three best institutions in each category will obtain cash prizes as follows –
 - (i) Rs 50,000 for the Gold Award winner;
 - (ii) Rs 35,000 for the Silver Award winner; and
 - (iii) Rs 20,000 for the Bronze Award winner.

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Special Awards

6. Small Sections/Divisions/Public Organisations whose best practices may not qualify for consideration in the main Award, are invited to compete for the Special Awards. The two Special Awards relate to –

- (i) Human Resource; and
- (ii) Occupational Safety and Health.

The winner of each Special Award will be offered a **cash prize of Rs 15,000 as well as trophies and certificates.**

7. The *duly filled in Entry Form*, which is available on this Ministry's website at <http://civilservice.govmu.org>, should be forwarded by email at mcsa-arua@govmu.org and a hard copy thereof, duly signed by a member of Senior Management, should be forwarded to this Ministry by **13 December 2022 at 16 00hrs** at the following address:-

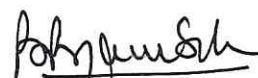
The Administrative Reforms Division,
Ministry of Public Service, Administrative and Institutional Reforms,
Level 6, Wing B, SICOM Building 2,
Cnr Chevreau & Rev Jean Lebrun Street,
Port Louis.

8. **It is important to note that :-**

- (a) **the competition is also open to all winners of previous editions (new projects only); and**
- (b) **Parastatal bodies and Government-Owned companies are not eligible for participation.**

9. I make an appeal to all Supervising Officers to actively participate in the PSEA 2022 as this award will prompt your organisation to go off the beaten track to embrace innovative practices to respond to the evolving needs of the public.

10. For any additional information or clarification, Mrs J. Bhugoo or Ms H. Luchman may be contacted on Tel nos. 405 5787 and 405 5786 respectively.



B. Boyramboli
Secretary for Public Service

Copy to: Secretary to Cabinet and Head of the Civil Service