



MINISTRY OF CIVIL SERVICE AFFAIRS AND ADMINISTRATIVE REFORMS MAURITIUS

09 July 2004

Ministry of Civil Service Affairs and Administrative Reforms Circular letter No. 37 of 2004 E/60/28/18

From: Senior Chief Executive, Ministry of Civil Service Affairs and Administrative Reforms

To: Supervising Officers in charge of Ministries/Departments

Excellent Customer Service Award Scheme in the Public Service - 2004

Please refer to this Ministry's Circular Letter No. 36 of 2004 dated 01 July 2004 regarding the Excellent Customer Service Award Scheme in the Public Service.

- 2. As indicated at paragraph 4 therein, the briefing session to guide prospective participants in the correct writing of the self-assessment report and other aspects of the Award will now be conducted by the Mauritian Quality Institute in the Lunch Room of the National Assembly, 3rd Floor, New Government Centre, Port Louis on Friday 16 July 2004 at 10 30 hrs.
- It would be appreciated if a representative of your Ministry/Department could attend the above session.
- 4. It would also be appreciated if you could bring the contents of this circular letter to the notice of the different Departments/Divisions/Sections/Units of your Organisation.

(K. Ponnusamy) Senior Chief Executive

Copy to:

Secretary to Cabinet and Head of the Civil Service