GOVERNMENT OF MAURITIUS

SCHEME OF SERVICE SPECIFIED UNDER REGULATION 15 OF THE
PUBLIC SERVICE COMMISSION REGULATIONS

Department: Ombudsperson for Children’s Office
Post: Investigator
Salary: Rs 23,675 x 750 – 29,675 x 900 – 34,175 x 1,200 – 37,775 x 1,500 – 52,775
(08 49 75)
Effective Date: 25 July 2014

Qualifications:
A. A degree in Social Science with specialisation in Sociology or Psychology or a degree, the major part of which should be Sociology or Psychology from a recognised institution or an equivalent qualification acceptable to the Public Service Commission.

B. Candidates should –
(i) have the ability to deal with children’s issues;
(ii) be capable of performing investigation duties;
(iii) have good analytical, interpersonal, mediation and communication skills;
(iv) be customer focused; and
(v) be computer literate.

Candidates should produce written evidence of knowledge claimed.

Duties:
1. To assist the Ombudsperson for Children in the performance of the following duties –
(i) investigating into cases where there has been, or is likely to be a violation of the rights of a child;
(ii) investigating into cases relating to the situation of children in the family, in schools and in all other institutions, including private or public bodies, as well as cases of abandoned children or street children;
(iii) investigating any suspected or reported case of child labour; and

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for Senior Chief Executive
Ministry of Civil Service and
Administrative Reforms

25 July 2014
Date..................................................
(iv) investigating into complaints made by a child or any other person, in relation to the rights of any child.

2. To ensure follow-up on all issues of a criminal nature pertaining to child abuse.

3. To deal with cases of street children, child abandonment, child mendacity and commercial sexual exploitation of children.

4. To undertake research in the field of child abuse and child protection.

5. To establish contacts with government institutions and non-governmental organisations engaged in the promotion of children’s rights.

6. To carry out awareness campaigns on issues relating to children’s rights.

7. To ensure follow-up regarding children in shelters/places of safety and assist in the formulation of norms and standards for these institutions.

8. To use ICT in the performance of his duties.

9. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from the Investigator in the roles ascribed to him.

Note

Investigators may be required to work outside normal working hours including Saturdays, Sundays and Public Holidays.