Ministry of Civil Service and Administrative Reforms
Circular Letter No. 53 of 2018
E/62/02/08/04

From : Secretary for Public Service

To : Supervising Officers in charge of Ministries/Departments

The All Africa Public Service Innovation Awards (AAPSIA) - 2018

The African Union Commission is inviting nominations for the All Africa Public Service Innovation Awards (AAPSIA) 2018. The aim of AAPSIA is to promote and encourage innovative public service delivery practices. The Awards are meant to recognize successful and effective service delivery improvement projects and initiatives that have been achieved through the application of innovative approaches, methodologies and tools.

2. The theme for the AAPSIA 2018 is “Combating Corruption: A Sustainable Path towards Africa’s Transformation”. Entries for the Awards are being invited for the following four categories:

   (i) Category 1 Innovative Service Delivery;
   (ii) Category 2 Innovative Partnerships;
   (iii) Category 3 Innovation in the Systems and Processes of Government; and
   (iv) Category 4 The 4th Industrial Revolution (ICT).

3. Projects must reflect an innovative idea or concept that has been successfully implemented within the public sector in Africa; demonstrate tangible improvements in the quality of services provided to target groups as well as customer satisfaction levels based on the services. In addition, projects should be fully implemented and operational and they must demonstrate their ability to maintain and prosper in the future.

4. The eligibility criteria for the Awards are as follows:
   - the projects must originate or have been significantly developed within Africa;
   - the projects must provide direct benefits to the citizens in their own country, region or across the African continent;
   - the Awards are open to individuals or units in government departments, parastatals and public-private partnerships; and
   - the projects must operate within the public sector and must be in existence for at least one year.
5. Submissions will be judged by a panel of nominated adjudicators. All finalists will be invited to attend the Awards Ceremony where a grand prize will be awarded to each of the winners of the four categories. All category winners will receive a trophy. The runners-up will be awarded a certificate that reflects the recognition of the success of the project. All costs should be borne by the participating organisation.


7. The closing date for submission of entries is **07 August 2018**. Submissions must be in either English or French or Portuguese or Arabic and can be posted or e-mailed. Entries for AAPSIA 2018 should be forwarded as per official Awards Submission Form directly to:

   **The Secretariat (AU-STC8)**
   **2018 AAPSIA Awards**
   **Department of Political Affairs**
   **African Union Commission**
   **Addis Ababa, Ethiopia**
   **P.O. Box 3243**
   **Roosevelt Street**

   **OR**

   **Email**: garbaabdou@africa-union.org
   **Copy to**: kevint@africa-union.org and flonyagah@gmail.com
   **Phone**: +251919320863

8. A copy of the submission made to AAPSIA should be forwarded to the Administrative Reforms Division of this Ministry at mcsa-aru@govmu.org.

9. Supervising Officers are requested to bring the contents of this Circular Letter to the attention of all Heads of Division/Unit of their Ministry/Department, including Chief Executives of Parastatal Bodies falling under their purview as well as those in Local Authorities and encourage participation in the AAPSIA 2018.

   ![Signature](signature.png)

   (S. K. Pather)
   Secretary for Public Service

**Copy to**: Secretary to Cabinet and Head of the Civil Service