

# MINISTRY OF CIVIL SERVICE AND ADMINISTRATIVE REFORMS MAURITIUS

10 August 2009

Ministry of Civil Service and Administrative Reforms Circular Letter No. 22 of 2009 E/125/19/04/01 V8

From: Supervising Officer, Ministry of Civil Service and Administrative Reforms

To: Supervising Officers i/c Ministries and Departments

#### Electronic Attendance System (EAS)

As you are aware, this Ministry has embarked on the implementation of Phase II of the Electronic Attendance System (EAS) after the successful completion of Phase I of the project in the Government Centre, Prime Minister's Office (ex Treasury Building) and the Ministry of Labour, Industrial Relations and Employment (Employment Division).

- 2. The EAS under Phase II is a modified and upgraded version which has been tested at some pilot sites. Ministries/Departments listed at Annex (I) have now been provided access to the system which will be on parallel run up to the end of September 2009. During this period, users will have ample opportunity to familiarize themselves with the system and any discrepancies therein would also be identified and duly addressed. It is understood that Ministries/Departments have already made arrangements for a personal computer and a printer to be allocated for the running of the EAS.
- 3. To ensure the successful implementation of Phase II of the EAS, training has already been imparted to users of the system in Ministries/Departments concerned. To further facilitate users in the implementation of the system, a set of guidelines on the EAS is at Annex (II).
- For any additional information or assistance, kindly liaise with:
  - Mrs N. Goolooa, Assistant Secretary on telephone number 2013638; or
  - Mr S. Coothoopermal, Executive Officer on telephone number 201 1087.
- I rely on your collaboration for the successful implementation of Phase II of the EAS.

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(S. K. Pather) Supervising Officer

Copy to:

Secretary to Cabinet and Head of the Civil Service

or (circular) astendance(11)

### LIST OF BUILDINGS - Electronic Attendance Phase II

AnnexI

Seria 1 No	Ministry/Department	Address	Site Name	Biometrics No
1	Ministry of Tourism, Leisure and External Communications (External Communications)	ernal Communications (External President John Kennedy		20000 to 20200
2	Ministry of Tourism, Leisure and External Communications (Tourism and Leisure Div)	Air Mauritius Building, President John Kennedy St, Port Louis	Head Office	20201 to 20700
3	Ministry of Tourism, Leisure & External Communications (Tourism Leisure-Div)	mmunications (Tourism		20701 to 20750
4	Ministry of Renewable Energy and Public Utilities	Ministry of Renewable Energy and Public Utilities  Air Mauritius Building, President John Kennedy St, Port Louis		20751 to 20950
5	Ministry of Business, Enterprise and Cooperatives (Business and Enterprise Division)  Air Mauritius Building, President John Kennedy St, Port Louis		Head Office	20951 to 21150
6	Ministry of Business, Enterprise and Cooperatives (Business and Enterprise Division)	Anglo Mauritius Building, Intendence St, Port Louis	Import Division Foreign Trade Division	21151 to 21300
7	Ministry of Business, Enterprise and Cooperatives (Business and Enterprise Division)	Old Moka Road, Bell Village,Port-Louis	Legal Metrology Services	21301 to 21450
8	Ministry of Business, Enterprise and Cooperatives (Cooperatives Div)	LIC Building, John Kennedy St, Port Louis	Head Office	21451 to 21700
9	Ministry of Industry, Science and Research	Air Mauritius Building, President John Kennedy St, Port Louis	Head Office	21701 to 22050
10	Ministry of Industry, Science and Research	Ken Lee Tower, Barracks St, Port Louis	Assay Office	22051 to 22125
11	Ministry of Agro Industry, Food Production and Security(Agro Industry)	Food Blendax House, Dumas St, Human Resource Division		22126 to 22475
12	Ministry of Agro Industry, Food Production and Security(Agro Industry)	Renganaden Seeneevassen Building, Cnr Jules Koenig & Maillard St, Port Louis	Head Office	22476 to 22875
13	Ministry of Agro Industry, Food Production and Security(Agro Industry)	Sterling House, Lislet Geoffroy St, Port Louis	Finance Section	228 76 to 231 25
14	Ministry of Agro Industry, Food Production and Security(Fisheries Div)	LIC Building, John Kennedy St, Port Louis	Head Office	231 26 to 235 25

<u>Serial</u> <u>No</u>	Ministry/Department	Address	Site Name	Biometrics No	
15	Ministry of Information and Communication Technology	Air Mauritius Building, President John Kennedy St. Port Louis	Head Office	2352 6 to 2372 5	
16	Central Information Systems Division	Emmanuel Anquetil Building, Port Louis	Anquetil Head Office rt Louis		
17	Central Informatics Bureau	BeImont House, Intendence St, Port Louis	Head Office	24226 to 24375	
18	Pay Research Bureau	Bacha Building, Lislet Geoffroy, Port Louis	Head Office	24376 to 24550	
19	Ministry of Education, Culture and Human Resources (Culture Division)	an Resources (Culture Baden Powell St, Port Section		24551 to 24800	
20	Ministry of Education, Culture and Human Resources(Culture Division)  Renganaden Seene Building, Cnr Jules & Maillard St, Port		Establishme nt, Censorship, Documentat ion Unit, Head Office	24801 to 24999	
21	Ministry of Education, Culture and Human Resources(Education and Human Resource Division)	IVTB House, Pont Fer, Phoenix	Head Office	25501 to 26500	
22	Ministry of Labour, Industrial Relations and Employment	Crescent House, Cnr Deschartes & Faucault St, Port Louis	es & Faucault St, Associations		
23	Ministry of Labour, Industrial Relations and Employment	Victoria House, Line Barracks & St Louis St, Port Louis	Head Office	26701 to 27250	
24	Ministry of Youth and Sports	nistry of Youth and Sports  Emmanuel Anquetil  Building St, Port Louis  Head Office		27251 to 27450	
25	ivil Status Office Emmanuel Anquetil Head Office Building St, Fort Louis		27451 to 27650		
26	Ministry of Finance & Economic Empowerment(Economic Empowerment Division)	owerment(Economic Building St, Port Louis		27651 to 28200	
27	Ministry for Local Government, Rodrigues and Outer Islands (Local Govt Division)	ter Islands Building St, Port Louis		28201 to 28600	
28	Ministry for Local Government, Rodrigues and Outer Islands. (Rodrigues Division)	Emmanuel Anquetil Building St, Port Louis	Head Office	28601 to 28750	

	Ministry/Department	Address	Site Name	Biometrics No
	Tagistrar General	Emmanuel Anquetil Building St, Port Louis	Head Office	28751 to 28825
	Enistry of Foreign Affairs, Tegional Integration and International Trade	Fooks House, Port Louis	International Trade Division Regional Integration Division	28826 to 28975
	Inistry of Public Infrastructure, Land Transport and Shipping Public Infrastructure Div)	Jade House, 2 <sup>nd</sup> Floor, Jummah Mosque St, Port Louis	Finance Section	28976 to 29425
	Ministry of PublicInfrastructure, Land Transport and Shipping Public Infrastructure Div)	Moorgate House, Sir William St, Port Louis	Head Office	29426 to 29675
	Ministry of Public Infrastructure, Land Transport and Shipping Land Transport and Shipping Division)	Metal Cast Building, 41 Mere Barthelemy St, Port Louis	Traffic Management & Road Safety Unit	29676 to 29925
	Ministry of Environment & NDU (Environment Div)	Ken Lee Tower, Barracks St, Port Louis	Head Office	29926 to 30625
	Ministry of Environment & National Development Unit NDU Division)	Sterling House, Lislet Geoffroy St, Port Louis	Head Office	30626 to 30975
	Central Statistical Office	LIC Building, John Kennedy St, Port Louis	Head Office	30976 to 31575
	Electoral Commissioner	Max City Building, Cr Louis Pasteur & Remy Oilier St, Port Louis	Head Office	31576 to 31925
33	Ministry of Foreign Affairs, Regional Integration and International Trade (International Trade Div)	Moorgate House, Sir William St, Port Louis		
39	Housing and Lands	Moorgate House, Sir William St, Port Louis	Minister's Office &Administration	31986 to 32160
10	Housing and Lands	Rainbow House, Edith Cavell St, Port Louis	Land&Informati on System & Cartographic	32161 to 32235

erial No	Ministry/Department	Address	Site Name	Biometrics No
41	Housing and Lands	SILWF Bldg, Edith Cavell St, Port Louis	Head Office	32236 to 33235
42	Housing and Lands	Victoria House, Line Barracks & St Louis St, Port Louis		33236 to 33410
43	National Transport Authority	MSI Building, Cassis	Head Office	33411 to 34160
44	Judiciary Department	New Court House, Jules Koenig St, Port Louis		34161 to 34460
45	Companies Division	One Cathedral Square, Jules Koenig St, Port Louis	Head Office	34461 to 34810
46	Valuation Department	Rainbow House, Edith Cavell St, Port Louis	Head Office	34811 to 35260
47	Attorney General's Office	Renganaden Seeneevassen Building, Cnr Jules Koenig & Maillard St, Port Louis	Head Office	35261 to 35710
48	Ministry of Social Security, National Solidarity and Senior Citizens Welfare and Reform Institutions	Renganaden Seeneevassen Building, Cnr Jules Koenig & Maillard St, Port Louis	Head Office	35711 to 36710
49	Ministry of Social Security, National Solidarity and Senior Citizens Welfare and Reform Institutions	Social Security House, Rose Hill		36711 to 37410
50	Civil Status Office	Renganaden Seeneevassen Building, Cnr Jules Koenig & Maillard St, Port Louis	National ID Unit	37411 to 37450
51	Police Department	AMC Building, St Georges St, Port Louis	Police Executive Services Stores Finance General Services	37451 to 38050
52	The Treasury	Rabadia Building,Port-Louis	Head Office	38051 to 38500
53	Public Service Commission	7, Louis Pasteur St, Forest Side	Head Office	38501 to 38900
54	Central Procurement Board	1ª Floor, Social Security House, Rose Hill	Head Office	38901 to 39250
55	Ministry of Civil Service and Administrative Reforms	Fooks House	Safety and Health Unit	39251 to 39310
56	Government Printing Office	La Tour Koenig Pointe aux Sables	Head Office	25000 to 25500

## ARMS APPLICATION

Annex III

# Application/Cancellation of Username

Please tick as appropriate)	lew Access Cancel Access	
inistry Name:		
epartment:		
insion:		
ew/Old Username between 8 and 10 haracters)		
ser NID number:		
ob title of Officer:		
Type of Role:	User Admin	
Date of application:		
Authorised By:		
Signature of authorised officer:		





Guidelines on Electronic Attendance System Phase II

### ELECTRONIC ATTENDANCE SYSTEM

#### I. Electronic Time Recorder

◆ Electronic Time Recorders (ETRs), are the property of the Government of Mauritius. Ministries/Departments should henceforth ensure that this equipment is not subject to any physical damage. In case an ETR is no longer required, it should be returned to the Ministry of Civil Service and Administrative Reforms (MCS&AR).



Electronic Time Recorder

- Name of Officers will be displayed as follows on the ETR:
  - First seven characters of the surname and first character of the first name.
     For example Percy Davidson will be displayed as Davidsop.
- In case of change of site/building by any Ministry/Department, an official letter should be sent to MCS&AR. The Ministry will monitor the reinstallation of the ETR but the cost of transfer and reallocation of the ETR should be bome by the respective Ministry/Department.

#### 2. Proximity Card/Biometrics

- The Proximity Card is the property of the Government of Mauritius.
- Henceforth no Proximity Cards will be used, instead all Ministries and Departments are advised to shift to the Biometrics implementation. Officers formerly using Proximity Card and who have shifted on the Biometric option should return their Proximity Card to the Human Resource section of their respective Ministries/Departments and proper records should be kept accordingly.
- The list of Biometric numbers is at annex L.

- In no case should a Ministry/Department assign a number to an officer outside the range allocated to it. Please note that each officer should have a number unique to him/her and proper recording should be kept regarding the number allocated to each officer. Moreover, once an officer has been allocated a number, the officer should continue to use the same number even if the officer has been transferred to another Ministry/Department.
- When an officer has successfully recorded his attendance by either swiping his Proximity Card or through the Biometrics system, the wording "Thank you" will be spelt out by the ETR.
- In case the Proximity Card is not well registered on the ETR, the wording "Invalid Card" will be displayed on the equipment when swiping the card. If the card is defective, it will not respond at all.
- In case the Biometrics recording is not well registered on the ETR, it will display 'Please try again'.
- When an officer is transferred to another Ministry/Department, the transfer of Proximity Card (where applicable) must be done without delay by the Human Resource Section of the Ministry/Department concerned. A copy of the letter of transfer should be sent to the MCS&AR.

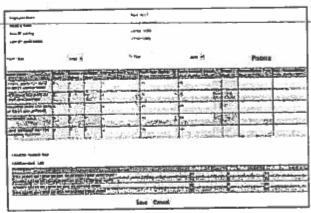
#### In case the officer is transferred to a:

- Ministry/Department not linked to the EAS, the card should be returned to the MCS&AR and it is the responsibility of the HR Section to ensure that proper records about transfers are kept.
- Any officer resigning, retiring or being interdicted from service must return their Proximity Card to the HR Section of their respective Ministry/Department Proper records should be kept accordingly.
- In case of loss of Proximity Card, the officer concerned should inform the nearest Police Station accordingly and the MCS&AR should be notified immediately.

#### Attendance Records Management System

 Any officer transferred to another Ministry/Department should have his basic data and attendance records transferred to the respective Ministry/Department.
 This should be performed solely by the MCS&AR. A correspondence should be sent to the MCS&AR by the Human Resource Department where the officer has been newly posted to effect the transfer. Moreover, if an officer is transferred to a Ministry/Department not provided with an ETR, the MCS&AR should be informed accordingly.

- At the beginning of each year, data pertaining to time in/out will be restored to zero.
- In the Employee Module, 'none' should be selected in the class field for all
  officers whose class does not appear on the system.
- In order to maintain uniformity in job titles, all new job titles will be created ONLY by the MCS&AR Administrator.
- Users are also required to perform the "Process Year End" in the ARMS application so that leave balances for each and every officer are carried forward at the start of following year.



- Users are requested to contact their database administrator regarding amendments in the system which needs administrative rights.
- Public Holidays will be created by the MCS&AR each year.

#### 4. Username/Password

- A login form (Annex III) has to be filled in for the creation of user/administrator access to ARMS application. However, in the first instance, the Username and Password will be same. Users will have to change their password thereafter.
- It is recommended that Username and Password should be between 8 and 10 characters.

3

- Users/Administrators must change their Password regularly and any new user/administrator of the system should apply for a new Username at the MCS&AR. The MCS&AR must be informed immediately of any cancellation of Username.
- Any cancellation/application of Username should be done with prior authorization of the responsible officer of the Ministry/Department concerned.

#### 5. Administrative Cards

- This Card gives access to the ETR data. It should therefore be stored in a secure place.
- Administrative Card will be issued to Supervising Officers of Ministries concerned.
   This card will enable the holder to unlock and register new officers on the ETR in case of problems.
- Administrative Cards should be handed over to the new Supervising Officer posted to the Ministry in case of transfer, retirement or resignation of the Supervising Officer.

#### 6. Contact Details of Supplier

The following issues will be attended to directly by the Supplier Leal Communications and Informatics Ltd until further notice:

- Maintenance and Repairs of ETR.
- Any problem regarding Proximity Cards/Biometrics system.
- · Cabling Problem from ETR to switch

#### Contact Person:

Mr Khalil Mohumudally,

Sales Supervisor, Leal Communications and Informatics Ltd,

Motorway M1, Pailles. Tel. Number: 2553680

Email address: kmohumudally@lci.lealgroup.com

Ministry of Civil service and Administrative Reforms

7th floor, New Government Centre, Port Louis, Republic of Mauritius

Tel: (230) 201 1045

Website: http://civilservice.gov.mu

Email: civser@mail.gov.mu

<sup>4</sup> Electronic Attendance Phase II